

# DU-COMM

## DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187

(630) 260-7500 Main

www.ducomm.org



### SUPPORT SERVICES COMMITTEE MEETING – MINUTES

Wednesday, June 11, 2024 – 9:00 a.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

#### Present:

Cmdr. Tom Alagna	Bartlett PD	Sgt. Jody Porras	Woodridge PD
Chief Matt Beyer	Bloomington FPD	DC Bret Mowery	York Center FPD
DC Jason Norton	Darien PD	Exec. Dir. Jessica Robb	DU-COMM
DC Jamie Tunk	Darien/Woodridge FPD	MIS Mgr. Scott Klein	DU-COMM
Sgt. Dan Bishop	Elmhurst PD	TSM Mgr. E. Maplethorpe	DU-COMM
Comdr Andy Downey	Glen Ellyn PD	Director Linda Zerwin	ETSB
Chief Eric Fors	Hanover Park FD	IT DD Gregg Taormina	ETSB
Sgt. Dan Taylor	Lisle PD		
Chief J. Turkovich	Oakbrook Terr. FPD		
FF Clairardin	Villa Park FD		
Lt. Frank Reposh	Villa Park FD		
DC Jeff Keefe	West Chicago FPD		

#### 1. Call to Order

Chief Fors called the meeting to order at 9:00AM.

#### 2. Approval of the Meeting Minutes

Lisle PD Sargeant Taylor made a motion to approve the meeting minutes and WCF DC Keefe seconded. Motion approved by unanimous voice vote.

#### 3. Staff Reports

Chief Fors reported that the Staff Reports are in the packet and a larger majority of the topics will be covered under Old Business.

Acting TSM Maplethorpe reported that the Motorola Switch Maintenance on 6/18 would be postponed and rescheduled.

#### Old Business

##### A. ETSB Phone System

ETSB Director Zerwin reported that the ETSB is estimating a July cutover to the new phone systems.

##### B. ETSB Computer Aided Dispatch (CAD) & Record Management System (RMS)

###### a. CAD Upgrade – Klein

ETSB Deputy Director Taormina gave an update on CAD and RMS from the CAD upgrade. The issue with the Sheriff was fixed and was due to a DNS issue. Leads has been fixed. PURVIS is still offline, but they are working on the issue. Other licensing issues were fixed.

Chief Fors made a request that agencies be notified that they need to request change companies in regard to LiveMUM.

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### C. ETSB Radio Purchase

ETSB Director Zerwin and ETSB Deputy Director Taormina provided an update. Five (5) Agencies have requested the Motorola APX NEXT XN radio. The ETSB needs an estimate of what the agencies need for the change order to receive the channel selector RSM's. Agencies will not be held to this number. Police and Fire agencies also need to notify the ETSB if their agency rosters will be expanding. Now is the time to let the ETSB know so they can order the radios at the discounted price.

ETSB did not have an update on the new mobiles. Mobiles are still available to agencies if they want them knowing of the issues. VPF reported not having issues with the new mobiles. LIP Sergeant Taylor inquired about what the issue with the mobiles is. An explanation was given on the issue of interference cutting off STARCOM in the Motorola APX8500. Chief Beyer asked the ETSB about the NEXT high-capacity battery. The ETSB will not be stocking the high-capacity batteries and the ETSB will provide batteries.

Chief Fors asked if the agencies requesting Motorola APX NEXT XN radios will have them deployed immediately. ETSB Director Zerwin said they would be rolling them out as quickly as possible. Templates may need to be updated again. The ETSB does have more replacement batteries for the current APX7000XE radios.

Chief Beyer inquired if the agencies will be able to see the feedback from other agencies with the testing that occurred with the new radios. ETSB responded that no feedback was given to the ETSB and that the forms were only for agency selection purposes.

Chief Fleege asked the capacity of the high-capacity battery. The ETSB was unable to provide an answer.

### D. Weather Sirens

#### a. Project Update – Klein

Project Update –Manager Klein reported that the weather siren activation system has been built and is currently in QA testing. Fulton plans to install the new system by the end of June. The system will not be activated until onsite testing of the system and training is completed.

### E. Channel Realignment – Maplethorpe

Acting TSM Maplethorpe presented to the group on the Channel Realignment project. The Channel Realignment project has been split into two projects. Attached to the minutes is the presentation that was given

## 4. New Business

There was no new business.

## 5. Other Business

### A. Round Table Discussion on Current Technology Issues

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Chief Fors informed the committee that the next meeting would be in August.

### 6. Adjournment

Motion to adjourn by Lisle PD Sargeant Taylor, seconded by Villa Park FD Lt. Reposh, meeting adjourned at 9:46AM.