

DU-COMM

DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187

(630) 260-7500 Main

www.ducomm.org



SUPPORT SERVICES COMMITTEE MEETING NOTES

Wednesday, March 4, 2026 – 9:00 a.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Present:

FF Jason Helvey	Bartlett FPD	FF/PM Alex Larsen	Villa Park FD
DC Kris Garcia	Burr Ridge PD	Chief Jeffery Keefe	West Chicago FPD
DC Jason Norton	Darien PD	DC Ric Ciszewski	West Chicago FPD
DC Jamie Tunk	Darien-Woodridge FPD	Chief Robert Brill (Chair)	Wheaton FD
Larry Kravets	Elmhurst FD	DC Dennis Brinkman	Woodridge PD
Sgt. Tony Cuzzone	Elmhurst PD	DC Bret Mowery	York Center FPD
Chief Chris Clark	Glen Ellyn FC		
Com. Andy Downey	Glen Ellyn PD	MIS Manager Roberts	DU-COMM
Chief Rich Cassady	Glenside FPD	TS Manager Maplethorpe	DU-COMM
DC George Hyland	Lombard FD		

1. Call to Order

The meeting was called to order at 9:02 a.m.

2. Meeting Notes

The September 3, 2025 meeting notes were provided for review.

3. Staff Reports

Technical Services Report:

- Ongoing issues with Motorola radio consoles; vendor onsite visit scheduled for troubleshooting.
- DFSI Gateway project continues; aims to improve audio on 800 MHz PD backups.
- Technician Dave Janiec retiring in April; recruitment open.

MIS Report

- Upcoming firewall updates with minimal expected outage.
- Discussion on microwave primary links and VPN failover paths for agencies.

4. Old Business

A. ETSB Radio Purchase

- Police Working Group update on CommandCentral Aware access and encryption planning.
- Encryption implementation options discussed; phased approach favored.
- New mobile radios required; shipment delays noted.

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B. Channel Realignment – Maplethorpe

- Channel realignment completed in November; VHF Fire West offline.
- Upgrades to Fire East and Fire South infrastructure underway.
- JPS comparator demo equipment being tested.

5. New Business

A. IDPH MERCI Licenses

- MERCI license requirements reviewed; DU-COM pursuing MOU/frequency sharing approach.
- Some hospitals requesting agency-specific licenses; state-level license under review.

B. EMERGIN

- PageGate implemented in April 2025; faster paging performance reported.
- Agencies expressed interest in using PageGate for all-call notifications.
- MIS/IT reviewing licensing and login permissions.

C. Siren Automation Server

- System configured and ready for 2026 weather season.
- Automated alerts ready; first live activation pending.
- Slack and workstation notification indicators functional.

6. Other Business

- PURVIS screen customization status discussed.
- Portable radio minimum volume issues raised; changes paused pending encryption.
- Emergency Button behavior concerns discussed; requires revision for Police and Fire use-cases.

7. Adjournment

The meeting adjourned at 9:55 AM.

Action Items & Follow-Ups

#	Item	Owner	Due	Notes
1	Host onsite troubleshooting with Motorola Overall Engineering; report outcomes	Tech Services	Next meeting	Console audio, DFSI interoperability
2	Provide agencies firewall update schedule	MIS/IT	Upon scheduling	Guidance on microwave/VPN failover
3	Publish finalized encryption implementation plan	ETSB / Focus Groups	TBD 2026	Phased encrypted talkgroups
4	Confirm mobile radio delivery and demonstrate OTA programming	ETSB / Vendor	As radios arrive	Match portable layouts

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5	Restore VHF Fire West; continue receiver upgrades	Tech Services	Mid-2026	JPS/Ztron rollout
6	Engage IDPH on MERCI licensing model	DU-COMM Leadership	Q2 2026	Coordination with Chris Cochran
7	Evaluate PageGate licensing and admin options	MIS/IT	Q2 2026	Pilot agency- managed groups
8	Verify siren automation first live alert workflow	Operations / MIS	Storm season 2026	Validate alerts
9	Revisit minimum volume thresholds post-encryption	ETSB / Radio Maintainer	Post-encryption	Support EMS contexts
10	Redesign Emergency Button behavior	ETSB / Focus Groups	Post-encryption	Different PD/Fire profiles