

DU-COMM - Police Operations Subcommittee – Meeting Notes

Wednesday, January 22, 2025 - 13:30 – **No Quorum**

DU-COMM, 420 N. County Farm Road, Wheaton, IL

In Attendance:

Bartlett	Cmdr. Tom Alagna	DU-COMM	Acting Exec Director Tyler Benjamin
Clarendon Hills	Chief Ed Leinweber	DU-COMM	MIS Manager Scott Klien
Darien	DC Jason Norton	DU-COMM	TS Manager Erik Maplethorpe
Downers Grove	Sgt. Andre Blaylock	DU-COMM	Training Manager Amanda Schretter
Hanover Park	DC Matt Riedel	DU-COMM	OM Judi Menough
West Chicago	Chief Colin Fleury	DU-COMM	Exec. Secretary Kim Regalado
Wheaton	Lt. Van Dillenkoffer		
Willowbrook	Chief L. Kasper (Chair)		
Woodridge	DC Dennis Brinkman		

1. Call to Order

Chief Kaspar called the meeting to order at 1332 hrs.

No Quorum

2. Approval of Meeting Notes – no quorum

A. September 25, 2024

3. Staff Reports:

Acting Executive Director Benjamin reported

- Three new positions have been filled: an internal Operations Manager (promoted), an external Operations Manager, and an external Quality Assurance Manager. All three are currently undergoing training.
- A phone upgrade was implemented on October 22, 2024. Lingering issues from the phone upgrade and outstanding questions are delaying the launch of Text to 911. One major issue is the inability to transfer text messages outside the DuPage ETSB system.

Training Manager Schretter reported

- A new PD Dispatcher will begin her certification evaluation on Saturday.
- Two Fire Dispatchers will undergo evaluations in mid-February.
- Two TCs have passed phone evaluations and will move on to Police radio training in mid-February.
- A training class is currently underway, and additional training was conducted on Monday to address CAD downtime and the use of alternative mapping systems (Vesta map).

4. Old Business:

- None.

5. New Business:

A. LPR (License Plate Reader)

Acting Executive Director Benjamin noted

- Several agencies have requested that a TC start monitoring LPR and similar technologies. DU-COMM is approaching this cautiously to avoid overpromising and ensure we have adequate resources (TCS, consoles, room on screens).

B. RTCC (Real Time Crime Center)

Acting Executive Director Benjamin noted

- Police Chiefs have expressed interest in being involved in RTCC operations and potentially hosting RTCC.
- As part of long-term discussions and preparation, some TCs have been visiting towns that utilize saturation patrols, task forces, or RTCC desks to gain experience.

C. Command Central Access

Acting Executive Director Benjamin reported

- A request was made by Detective Lou Hayes from Hinsdale for RTCC-style desks to have access to Command Central (mapping for individual portable radios).
- Concerns were raised about technological security (username and password only, no two-factor authentication), potential for misuse, and privacy issues related to officer location tracking (location of their home if the radio is brought home).
- Additional questions:
 - How many employees need a login?
 - One login for each RTCC desk? If have one login only, can't monitor who is using the system.
 - Who is running the desk sworn officer or civilian?

The suggestion of having Motorola make a presentation to ETSB Police Focus Group and possibly Fire also was brought up at PAC, but arrangements haven't been made yet. More information will follow as available.

6. Other Business

A. Encryption

Acting Executive Director Benjamin reported

- There are concerns about potential issues with the new consoles and a desire to avoid problems similar to those experienced with the phone upgrade.
- A specific scheduling plan from Motorola is still pending, which may further impact the timeline.
- 4-hour console training classes are scheduled for the end of February for ten DU-COMM employees. Those ten will then train the rest of the staff.
- Console installation is tentatively planned to begin in early March, but additional time may be available if Motorola begins with ACDC first.

7. Adjournment

The meeting adjourned at 1353 hrs.

Next meeting: March 26, 2025 at 13:30.

Respectfully submitted,

Kimberly Regalado

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Executive Secretary