

DU-COMM - Police Operations Subcommittee – Meeting Notes

Wednesday, September 25, 2024 - 13:30 – **No Quorum**

DU-COMM, 420 N. County Farm Road, Wheaton, IL

In Attendance:

Bartlett	Cmdr. Tom Alagna	DU-COMM	Executive Director Jessica Robb
Clarendon Hills	Chief Ed Leinweber	DU-COMM	MIS Manager Scott Klien
Downers Grove	DC James McGreal	DU-COMM	TS Manager Erik Maplethorpe
Hanover Park	Sgt. Todd Carlson	DU-COMM	Training Manager Amanda Schretter
Lisle	Sgt. Dan Taylor	DU-COMM	Exec. Secretary Kim Regalado
West Chicago	Chief Colin Fleury	DU-COMM	Admin. Assistant Shannon Schorie
Willowbrook	Chief L. Kasper (Chair)		
Woodridge	Sgt. Jody Porras		
Woodridge	DC Dennis Brinkman		

1. Call to Order

Chief Kaspar called the meeting to order at 1330 hrs.

No Quorum

2. Approval of Meeting Notes

A. May 22, 2024

3. Staff Reports:

Training Manager Schretter reported

- Staffing
 - Two TCs will be certified for Police within the next three weeks.
 - Three new trainees begin on Wednesday, October 2.
- Sextortion resources are available for agencies.
- Vesta phone cutover is scheduled for Tuesday, October 22 with training starting next week.

Director Robb reported

- Interviews scheduled for the first week of October for the OM and QA positions (nationwide interest).
- Executive Committee discussed auto dialers in schools
 - Auto dialer system is an automated message “there is an emergency” and want it to go to 9-1-1 instead of a 7-digit number.
 - The call will go to a 7-digit line. An Officer will go to investigate, and Dispatch will call the school for more information.
 - If the alarm company contacts DU-COMM directly what should the procedure be?
 - Current legislation does not allow auto dialers to call 9-1-1.
 - Need to have standardization. Each district having different systems will cause issues in the Dispatch Center.
 - DU-COMM is not a monitoring service. The alarm can be integrated to RapidSOS but a TC still has to acknowledge the alarm because it is not part of CAD.
 - Concern, the 7-digit line is not looked at first if very busy.
 - The School Safety meeting discussed indoor mapping with the ROE school specialist and hope to have requirements for the school safety systems.
 - Lisle has CrisisGo and asked if it could message the cell phone on the bridge? DU-COMM can’t monitor it consistently.
 - Schools are receiving grants for school security.

- BluePoint partners with the school. Their alarm is for an active assailant not for a fight or asthma attack. BluePoint is monitored by a staff member, not an automatic message.
- Dedicated position of an alarm board is an idea.

4. Old Business:

None.

5. New Business:

A. Burglar Alarm (Intrusion Alarm) Processing – DD Benjamin

Director Robb reported

- Proposal from ACDC (Addison Consolidated Dispatch Center) for PD alarms adding sub type levels 0-4: *Level 0-No call for service*, priority 4; *Level 1-General*-no additional information, priority 2; *Level 2-Human present*, priority 2; *Level 3-Prop threat-human presence with threat to property*, priority 1; and *Level 4- Life threat*, priority 1.
- The Subcommittee noted comments are put in CAD and Dispatch can advise. Do not need specific CAD codes. Why make a code when you state what it is?
- Five years into this CAD system-suggest hold until the next update. Going to RFP for CAD.
- Agencies use commercial vs. residential for alarm billing and need to know that for their response.

B. PD Channel Template Review

Technical Services Manager Maplethorpe noted

- Templates are being finalized with minor changes for Police.
- Motorola is working on the encryption plan.
- Zone 1 A choose 1-9. 1 primary 2 tac channel
- Zone 2 B 800 PD Backup (if Starcom goes down unexpectedly)
- Zone 3 C TAC channels. ACDC removed their name from their TAC channels. DU-COMM is unchanged.
- Zones beyond the first three are already determined and are the same for everyone
- A new user select zone allows for 16 channels of whatever channels you want.
- Talk group changes.
 - For sensitive investigation PD region 1-4 don't want anyone to hear (i.e. investigate your own) can request to lock the channel down for a limited time.
- Five encryption keys: main dispatch shared with TAC channels, States Attorney or special use, interops (not border agency to DuPage), statewide share the key, and special investigative.
- Fire agencies will not have access to statewide TAC, investigative, merit, or countywide PD channels.
- DPSO "court" talk group now called "JOF" (Judicial Office Facilities)
- Templates will go to PAC in two weeks then ETS Board for final approval.

6. Other Business

A. Dispatch Sit-a-longs

- At DU-COMM's All-Agency meeting TCs requested sit-a-longs return.
- Since COVID we have not had Officers in Dispatch.
- Recommend new hires and newly promoted Officers schedule a time for TCs to explain what they do.

- Email training@ducomm.org to schedule a time.

B. Member Agency Rollcalls

- DU-COMM will come to your Agency's rollcall. Usually, a TC or Management will attend to be introduced to officers.
- Dispatch ride-a-longs are also encouraged to build those relationships.
- Email training@ducomm.org or publiceducation@ducomm.org to schedule.

C. Remote Meetings

- Police Operations Subcommittee meetings can't be held remotely because of OMA (Open Meetings Act). Members can attend remotely if they are unable to attend in person due to personal illness, disability, employment, public body business, or family or other emergencies.
- Suggestions to increase attendance.
 - Agency host monthly at their location.
 - Request agenda items from the Chiefs.

7. Adjournment

The meeting adjourned at 1409 hrs.

Next meeting: November 27, 2024 at 13:30.

Respectfully submitted,

Kimberly Regalado

Kimberly Regalado

Executive Secretary