

DU-COMM

DuPage Public Safety Communications
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DU-COMM Finance Subcommittee Meeting Tuesday, June 9, 2026 – 2:00 p.m. Virtual Meeting

Administrator Walter called the virtual meeting to order at 2:04 p.m.

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|--------------|--|--|
| 1. Roll Call | Administrator Evan Walter
Finance Director Tanya Walker
Director of Finance Tom Dahl
President Jim McCarthy
Chief Mike DeVries | Village of Burr Ridge
City of Oakbrook Terrace
Village of Roselle
Bartlett Fire Protection District
Downers Grove PD |
| Absent | Manager Kathleen Gargano - Village of Hinsdale; Asst. Administrator Andie Trucco
Village of Woodridge | |

Staff Director Robb, Finance Manager Athitakis, Exec. Secretary Regalado

2. Meeting Notes *attached for review, approval is not needed*

A. February 10, 2026

3. Old Business

- None.

4. New Business

A. Future MIS Staffing Model

Staff reported significant concerns regarding the stability and performance of the current MIS vendor, Prescient.

Key issues highlighted included:

- Personnel turnover
 - Departure of previous MIS Manager and most recently Administrator/Helpdesk.
 - Lack of overlap/training time between outgoing and incoming personnel.
 - Remaining staff expressing concerns about new management following a merger.
- Service reliability and preparedness
 - Insufficient documentation of specialized internal knowledge despite previous requests.
 - Delays in replacing key personnel, sometimes spanning months.
 - Concern about losing remaining experienced staff (e.g., MIS Manager nearing retirement), which would leave no Prescient employees familiar with DU-COMM systems.
 - ACDC has a Technical Services employee and IT support from the Village of Addison.
- Contract considerations
 - Completed RFP process with current contract expiring in September 2028.
 - Current contract requires 90-day notice for termination.
 - Legal review concluded that Prescient's provision of "available support staff" technically satisfies the contract, despite service concerns.
- Market challenges

- Extremely limited national candidate pool with specialized CAD/PSAP experience.
- Traditional recruitment methods (e.g., job boards) would not be sufficient; a national search or specialized headhunter may be required.

Members expressed concern about:

- Risk of relying solely on internal hires with such specialized skills.
- Vulnerability if key personnel unexpectedly depart with short notice.
- Salary competitiveness and the need for a formal salary/job analysis.
- Median IT wages in Wheaton range from \$175–200, which may influence Department Head salary levels.
- Importance of maintaining external backup and cyber incident response capabilities.

Committee Consensus for a dual-path approach should be pursued.

- Begin renegotiation efforts with Prescient to include improved performance metrics, staffing expectations, and potential cost reduction provisions if metrics not met.
- HR Committee explore feasibility of hiring an in-house MIS Manager, including market analysis, salary benchmarking, and potential use of national IT/PSAP-specialized recruiters.
- Staff will conduct exploratory outreach and provide findings back to the committee.

5. Other Business

A. Tower Equipment Replacement – Insurance Claim Process.

Finance Manager Athitakis reported a lightning strike at the Roselle tower site resulted in approximately \$49,000 in equipment losses. Insurance confirmed full reimbursement aside from the deductible.

Because replacement equipment carries a 16-week lead time, Finance Manager Athitakis requested guidance on whether Executive Committee or Board approval was required for purchases exceeding \$20,000 when the expense is fully reimbursable.

Committee Discussion:

- Some members noted that purchases exceeding standard thresholds traditionally require board approval, even if reimbursed.
- Others highlighted the operational necessity of maintaining backup equipment and avoiding delays.
- The committee agreed that:
 - The purchase should proceed to maintain operational readiness.
 - The item should be presented to the Executive Committee next week for ratification.
 - Policy updates may be needed for clarity on emergency or insurance-covered purchases.

6. Adjournment

The meeting adjourned at 2:49 p.m.

Respectfully submitted,

Kimberly Regalado

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