

DU-COMM

DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187

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www.ducomm.org



CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday, June 9, 2026 – 1:00 p.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Chief Schar called the meeting to order at 1:03 p.m.

1. ROLL CALL / AGENCY:

Chief Matthew Beyer	Bloomingtondale FPD	DC Matt Coppock	Roselle FD
DC David Allen	Burr Ridge PD	Chief Bob Barreto	Roselle PD
Chief Dave Godek	Clarendon Hills FD	Chief Jeff Keefe	West Chicago FPD
Chief Greg Thomas	Darien PD	DC Ric Ciszewski	West Chicago FPD
Chief Jimmy Lahanis	Darien-Woodridge FPD	Chief Colin Fleury	West Chicago PD
Chief Scott Spinazola	Downers Grove FD	Chief Robert Brill	Wheaton FD
DC Rob Pekelder	Downers Grove FD	DC Pete Vassios	Wheaton FD
DC Jim McGreal	Downers Grove PD	Chief P.J. Youker	Wheaton PD
DC Steve Reynolds	Elmhurst FD	Chief Steve Evans (Vice Chair)	Winfield FPD
DC Steve Mandat (arrive 1:01)	Elmhurst PD	DC Tim Roman	Winfield FPD
Chief Chris Clark	Glen Ellyn FD	Chief Dave Schar (Chairman)	Winfield PD
Chief Rich Cassidy	Glenside FPD	DC Van Dillenkoffer	Winfield PD
Chief Eric Fors	Hanover Park FD	Chief Tom Stefanson	Woodridge PD
DC C. Gomorczak (arrive 1:07)	Lisle PD	DC Bret Mowery	York Center FPD
Chief Keith Krestan	Lisle-Woodridge FPD		
DC George Hyland	Lombard FD		
Chief Tim Smeltzer	Roselle FD		

ABSENT: Chief William Gabrenya – Bartlett FPD; Chief Ryan Conway – Bartlett PD; Chief Rob Schultz – Carol Stream FPD; Chief Don Cummings – Carol Stream PD; Chief Ed Leinweber – Clarendon Hills PD; Chief Guy Papa – DuPage County Sheriff; Chief Michael McLean – Elmhurst PD; Chief Phil Norton – Glen Ellyn PD; Chief Andy Johnson – Hanover Park PD; Chief Jefferey Pindelski – Hinsdale FD; Chief Brian King – Hinsdale PD; Chief Joe Grage – Lombard PD; Chief Kevin Fleege – Oak Brook FD; Chief Brian Strockis – Oak Brook PD; Chief John Turkovich – Oakbrook Terrace FPD; Chief Casey Calvello – Oakbrook Terrace PD; Chief Steve Stapleton – Villa Park FD; Chief Todd Kubish – Villa Park PD; Chief Kevin O'Hare – Warrenville FPD; Chief Sam Bonilla – Warrenville PD; Chief Lauren Kaspar – Willowbrook PD

DU-COMM STAFF: Director Robb, Deputy Director Benjamin, TS Manager Maplethorpe, MIS Manager Roberts, TM Krause, QAM Miller, OM Martin, OM Napier, Executive Secretary Regalado

2. Public Comment

- None

3. Approval of Minutes

A. May 12, 2026

Chief Stefanson made a motion to approve May 12, 2026 minutes and Chief Fleury seconded. Motion passed by unanimous voice vote.

4. Executive Committee

A. May 20, 2026

Chief Schar noted

- Call Processing Time Data Collection
 - Discussion centered on the need for accurate, automated data collection from call inception through dispatch.
 - Manual methods are unreliable.
 - A technological “handshake” between phone equipment and CAD is needed.
 - This topic has been ongoing since Downers Grove transitioned systems and remains unresolved.

Bartlett FPD • Bartlett PD • Bloomingtondale FPD • Burr Ridge PD • Carol Stream FPD • Carol Stream PD • Clarendon Hills FD • Clarendon Hills PD • Darien PD • Darien-Woodridge FPD • Downers Grove FD • Downers Grove PD • DuPage County Sheriff • Elmhurst FD • Elmhurst PD • Glen Ellyn FC • Glen Ellyn PD • Glenside FPD • Hanover Park FD • Hanover Park PD • Hinsdale FD • Hinsdale PD • Lisle PD • Lisle-Woodridge FPD • Lombard FD • Lombard PD • Oak Brook FD • Oak Brook PD • Oakbrook Terrace FPD • Oakbrook Terrace PD • Roselle FD • Roselle PD • Villa Park FD • Villa Park PD • Warrenville FPD • Warrenville PD • West Chicago FPD • West Chicago PD • Wheaton FD • Wheaton PD • Willowbrook PD • Winfield FPD • Winfield PD • Woodridge PD • York Center FPD •

- Accurate timestamps are required for accreditation for both police and fire agencies.
- DU-COMM confirmed full support for departments' requests to ETSB to implement necessary technological fixes/ create a solution.
- The next meeting is July 17th.

5. Report of the Committees

A. Support Services (Chief Robert Brill)

- No report.
- The next meeting is July 1st.

B. Police Operations (Chief Lauren Kaspar)

- No report.
- The next meeting is July 22nd.

C. Fire Operations (Chief Eric Fors)

- No report.
- The next meeting is June 18th.

6. ETSB Report

A. ETSB

Director Robb reported

- Encryption Project
 - The encryption plan has been approved.
 - Police radios are being tested with dual code plugs (current + encrypted).
 - Fire code plug updates are also undergoing testing.
 - Agencies using APX 4000 radios must coordinate with ETSB regarding transition timelines.
 - Target encryption date: June 23
- Emergency Button (EAB) Programming Issue
 - A significant discussion occurred regarding unexpected behaviors in the new "Find Me Emergency" feature on Next radios.
 - Emergency activation may affect nearby radios via Bluetooth.
 - Radios may become unable to transmit during repeated audible alerts.
 - Behavior differs from legacy radios.
 - Testing is needed to identify acceptable configurations for fireground operations.
 - Fire Focus Group will lead testing once encryption workload allows.
- CommandCentral Access
 - More agencies are participating in CommandCentral Aware testing; feedback collection is ongoing. Some agencies still need to submit applications.
- Capital planning discussions include CAD upgrade (\$13M) anticipated for next year.
- The next meeting is scheduled for Wednesday, June 10th.

B. PAC Update

Deputy Director Benjamin reported

- Continuing encryption access updates.
- Operational process for EAB activation remains under legal review.

7. Staff Reports

A. Directors Report

- No additional updates beyond the written memo.

B. Operations/Training Report

Training Manager Krause reported

- 68 currently certified; expected to reach 82 out of 99 authorized once trainees complete phases.
- Public Education for National Night Out email will be sent. If you have already made a request for your event, you do not need to apply again.

Deputy Director Benjamin reported

- Expansion of Operator-in-Charge program nearing full staffing.
- RapidSOS updates:
 - Issues with translator voice tone and transcription errors being addressed.
 - Evaluation of AI-driven features underway to reduce low-level call burden on Telecommunicators.
- Discussions on RapidSOS mapping usefulness and What3Words training.

C. Support Services Report

TS Manager Maplethorpe reported

- Multiple technical projects active.
- 800 MHz backup communications transitioning away from control-station model; awaiting firewall updates.

MIS Manager Eric Roberts reported

- Temporary staff bridging gap due to resignation.
- Upcoming system server upgrade planned with no expected outages.

D. Human Resources Report

- Memo in packet.

8. Old Business

A. Mental Health

OM MJ Martin and QA Manager Miller noted

- Differentiation of call definitions (crisis vs. clinical psych eval).
- Illinois “Cohort 2” monthly reporting ongoing.
- Only 1–2% of 9-1-1 calls are being transferred to 9-8-8 statewide.
- DU-COMM and ACDC to be among the first Illinois PSAPs using **local resource 9-8-8 routing**, connecting directly to clinicians and crisis teams.
- Training and protocol updates are underway.
- Once live, 9-1-1 call takers will be able to transfer qualifying callers directly to local 9-8-8 clinicians.

9. New Business

- None

10. Other Business

- None

11. Adjournment

At 141 Chief Barreto made a motion to adjourn the meeting and Chief Krestan seconded. Motion approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,

Kimberly Regalado

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