

DU-COMM

DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187
(630) 260-7500 Main
www.ducomm.org



CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday May 13, 2025 – 1:00 p.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Chief Schar called the meeting to order at 1:00 p.m.

1. ROLL CALL / AGENCY:

| | | | |
|---|----------------------|---|-----------------|
| Chief Matthew Beyer | Bloomingtondale FPD | DC Craig Gomorzak (<i>arrive 1:05</i>) | Lisle PD |
| Chief Rob Schultz | Carol Stream FPD | Chief Rick Sander | Lombard FD |
| Chief Dave Godek (<i>arrive 1:03</i>) | Clarendon Hills FD | DC George Hyland | Lombard FD |
| DC Jason Norton | Darien PD | Chief Joe Grage | Lombard PD |
| Chief Jim Lahanis | Darien-Woodridge FPD | Chief Kevin Fleege (<i>arrive 1:03</i>) | Oak Brook FD |
| Chief Scott Spinazola | Downers Grove FD | Chief Tim Smeltzer | Roselle FD |
| DC Rob Pekelder | Downers Grove FD | Chief Bob Barreto | Roselle PD |
| DC Jim McGreal | Downers Grove PD | DC Brandon Mitsuka | Villa Park FD |
| DC Steve Reynolds | Elmhurst FD | Chief Colin Fleury | West Chicago PD |
| PC Steve Mandat (<i>arrive 1:11</i>) | Elmhurst PD | Chief Robert Brill | Wheaton FD |
| Chief Chris Clark | Glen Ellyn FD | Chief Steve Evans (Vice Chair) | Winfield FPD |
| DC Kurt Vavra | Glen Ellyn PD | Chief Dave Schar (Chairman) | Winfield PD |
| Chief Rich Cassady | Glenside FPD | Chief Rick Sanborn, Jr. | York Center FPD |
| Chief Eric Fors | Hanover Park FD | DC Bret Mowery | York Center FPD |
| Chief M. Rodriguez (<i>arrive 1:05</i>) | Lisle PD | | |

ABSENT: Chief William Gabrenya – Bartlett FPD; Chief Geoffrey Pretkelis – Bartlett PD; Chief Marc Loftus – Burr Ridge PD; Chief Don Cummings – Carol Stream PD; Chief Ed Leinweber – Clarendon Hills PD; Chief Guy Papa – DuPage County Sheriff; Chief Andy Johnson – Hanover Park PD; Chief Jefferey Pindelski – Hinsdale FD; Chief Brian King – Hinsdale PD; Chief Keith Krestan – Lisle-Woodridge FPD; Chief Brian Strockis – Oak Brook PD; Chief John Turkovich – Oakbrook Terrace FPD; Chief Casey Calvello – Oakbrook Terrace PD; Chief Michael Rivas – Villa Park PD; Chief Andy Dina – Warrenville FPD; Chief Sam Bonilla – Warrenville PD; Chief Jeff Keefe – West Chicago FPD; Chief P.J. Youker – Wheaton PD; Chief Lauren Kaspar – Willowbrook PD; Chief Tom Stefanson – Woodridge PD

DU-COMM STAFF: Executive Director Robb, Deputy Director Benjamin, Training Manager Schretter, QA Manager Miller, TS Manager Maplethorpe, MIS Manager Klein, OM Martin, TC Payne, TC Severson, HR Generalist Glos, Executive Secretary Regalado

2. Approval of Minutes

A. April 8, 2025

Chief Fors made a motion to approve April 8, 2025 minutes and Chief Lahanis seconded. Motion passed by unanimous voice vote.

3. Executive Committee

A. April 23, 2025

Chief Schar reported

- Mayor Brummel, the former BOD/Executive Committee Chairman, retired as the Warrenville Mayor effective the start of May. Mayor Craig will be the interim committee chair until the official vote in July.
- DU-COMM is currently negotiating the telecommunications' contract, the next meeting is May 28.

4. Report of the Committees

A. Support Services (Chief Robert Brill)

Chief Brill reported

- The committee discussed working with DU-COMM and ETSB to have the phone system linked to CAD for accurate call processing data.
- Addressed a request from a fire agency regarding the ability to do dynamic response plans for specific areas.
- The next meeting is July 2nd – likely to be canceled unless pressing business arises.

B. Police Operations (Chief Lauren Kaspar)

Bartlett FPD • Bartlett PD • Bloomingtondale FPD • Burr Ridge PD • Carol Stream FPD • Carol Stream PD • Clarendon Hills FD • Clarendon Hills PD • Darien PD • Darien-Woodridge FPD • Downers Grove FD • Downers Grove PD • DuPage County Sheriff • Elmhurst FD • Elmhurst PD • Glen Ellyn FC • Glen Ellyn PD • Glenside FPD • Hanover Park FD • Hanover Park PD • Hinsdale FD • Hinsdale PD • Lisle PD • Lisle-Woodridge FPD • Lombard FD • Lombard PD • Oak Brook FD • Oak Brook PD • Oakbrook Terrace FPD • Oakbrook Terrace PD • Roselle FD • Roselle PD • Villa Park FD • Villa Park PD • Warrenville FPD • Warrenville PD • West Chicago FPD • West Chicago PD • Wheaton FD • Wheaton PD • Willowbrook PD • Winfield FPD • Winfield PD • Woodridge PD • York Center FPD •

DU-COMM

- No report.
- The next meeting is May 28th.

C. Fire Operations (Chief Eric Fors)

Chief Fors reported

- MIS Manager Klein provided a virtual demonstration of a CAD lookup utility that allows fire agencies to see running orders and responses to certain CAD types. The tool was well-received. This is an improved version of the previous tool.
- Next meeting is June 12th.

5. ETSB Report

A. ETSB

Director Robb reported

- The last meeting on April 9, 2025 was light, focusing on Telecommunicator Week, the launch of Text to 911, and DU-COMM's 50th anniversary.
- An Ad Hoc Finance Committee for fiscal year 2026 is being formed, with Manager Franz and Director Robb as members.
- Regarding Text to 911, communities with residents in Cook or Kane County will have the service included. Unincorporated Cook County areas will also be covered as Cook County is live with Text to 911.
- The next meeting is scheduled for Wednesday, May 14th.

B. PAC Update

Deputy Director Benjamin reported

- The PAC met and approved general policy changes, mainly in preparation for encryption and addressing the DEDIRS system.
- These policies were recommended to the ETS Board for approval at their May 14th meeting.

6. Staff Reports

A. Directors Report

Director Robb reported

- Elections for the Board of Directors & Executive Committee are upcoming. Emails were sent regarding openings for Village Presidents/elected officials, as well as positions for a Police Chief, Fire Chief, and Fire Protection District representatives.
- Interested parties should email nominations@ducomm.org by May 30th.

B. Operations/Training Report

Deputy Director Benjamin reported

- Automated tornado sirens went live on May 1st after extensive testing. Press information was distributed.
- A new AI-driven software called CommsCoach was purchased for automated quality assurance and training. It will perform preliminary QA on every call and can develop training simulations. It will take several months to fully implement.

Training Manager Schretter noted

- Staffing: 73 out of 99. One person passed phone evaluations and will start fire dispatch in early June. Two more are potentially going for police radio evaluations. Two are in classroom and starting phone training next week.
- Three new certified CTOs.
- Staff attended various trainings and conferences, including IAED Navigator and an APCO Leadership conference.

C. Support Services Report

TS Manager Maplethorpe reported

- New AXS radio consoles are being installed; the last three will be installed today, for a total of 37. There have been minor issues with speakers, which are being addressed with Motorola. These consoles were needed for new police encryption.

MIS Klein Maplethorpe reported

- DU-COMM is creating a Real-Time Crime Center (RTCC) dispatch position, which will require a powerful PC and 6 monitors for CAD, radio, and our phone system. The administrative computer will provide shared access to various law enforcement applications.

D. Human Resources Report

In packet.

E. Revenue Expenditure Report

In packet.

7. Old Business

A. Mental Health Update

OM Martin reported

- A Statewide Advisory Committee meeting mentioned potential funding cuts, but operations are currently business as usual for FY26 potentially without ARPA funding.
- Focus on education regarding neurodivergent individuals and involuntary admits.
- Ongoing discussions on handling liability and resource allocation for crisis calls and transports.
- Discussion on 9-8-8 to 9-1-1 transfers and handling return transfers without complete caller information.

B. School Safety Update

Director Robb noted

- The DuPage County School Critical Incident Mapping Task Force has built out its data schema and is looking at vendors for mapping software (editing and viewing).
- Vendors being considered are CRG (Critical Response Group) and 911 Inform. Demonstrations will be scheduled.
- DU-COMM met with RapidSOS regarding school automated activations. Working to get integrations with the different alerting companies up and running, hopefully for the next school year.

8. New Business

A. Outside Agency talk Group Access

TS Manager Maplethorpe reported

- Police and Fire Focus groups determined access levels for outside agencies.
- The general stance was giving more is better.
- For police, no access was determined for tac channels, merit channels, and statewide channels.
- A potential operational issue was raised: if a major incident occurs and units move to a tac channel, assisting outside agencies (e.g., Geneva, Batavia) wouldn't have access. Special considerations for neighboring agencies might still be possible.

A. Peer Support Team

HR Generalist Glos, TC Severson, and TC Payne reported

- The team is set to officially launch Monday, May 19th as part of Mental Health Month.
- Team members attended training, including one by Cornerstone Retreat Center, which was intensive and beneficial for police, fire, and dispatch. Training covered confidentiality and maintaining trust by keeping admin uninvolved.
- The team hopes to partner with other dispatch centers/departments, recognizing the value of having outside support options.
- They are looking for insights from other established peer support programs.
- Chief Schar noted the DuPage Merit Board voted in a county-wide peer support group for the police side the previous week, available by call-out. DU-COMM will join this initiative in the future. This partnership is expected to benefit employees and staff. There's a vision for police and fire to move into this together.

9. Other Business

- None.

10. Adjournment

At 1:27 Chief Brill made a motion to adjourn the meeting and Chief Sanborn, Jr. seconded. Motion approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,

Kimberly Regalado

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