

DU-COMM

DuPage Public Safety Communications

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www.ducomm.org



CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday, April 12, 2024 – 1:00 p.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Chief Bozik called the meeting to order at 1:01 p.m.

1. ROLL CALL / AGENCY:

Chief William Gabrenya	Bartlett FD	Chief Rick Sander	Lombard FD
Chief Geoffrey Pretkelis	Bartlett PD	DC George Hyland	Lombard FD
Chief Matthew Beyer	Bloomingtondale FD	Chief Kevin Fleege	Oak Brook FD
Chief John Madden	Burr Ridge PD	Chief John Turkovich	Oakbrook Terrace FD
Chief Ed Leinweber	Clarendon Hills PD	Chief Mark Bozik (Chairman)	Roselle FD
DC Jason Norton	Darien PD	Chief Bob Barreto	Roselle PD
Chief James Lahanis	Darien-Woodridge FPD	Chief Andy Dina	Warrenville FD
DC Jamie Tunk	Darien-Woodridge FPD	DC Jeff Keefe	West Chicago FPD
Chief Scott Spinazola	Downers Grove FD	Chief Lauren Kaspar	Willowbrook PD
DC Todd Rountree	Downers Grove PD	Chief Steve Evans	Winfield FD
DC Kurt Vavra	Glen Ellyn PD	Chief Dave Schar (Vice Chair)	Winfield PD
Chief Eric Fors	Hanover Park FD	Chief Rick Sanborn, Jr.	York Center FPD
Chief Keith Krestan	Lisle-Woodridge FPD		

DU-COMM STAFF: Director Robb, Consultant Krull (virtual), DDO Benjamin, Training Coord. Schretter, MIS Manager Klein, Acting Technical Services Manager Mapletorpe, Executive Secretary Regalado

Guests: ETSB Director Linda Zerwin, ETSB DD Matt Theusch, DuPage County Sheriff Guy Papa

2. Approval of Minutes

A. March 13, 2024

Chief Sanborn made a motion to approve the March 13, 2024 minutes and Chief Lahanis seconded. Motion passed by unanimous voice vote.

3. Executive Committee

A. March 27, 2024

Chief Bozik reported the Executive Board recommended the proposed Bylaw changes move to the Board of Directors for approval at the April 24 meeting. Lisa Beguhl of DU-COMM was recognized for 25 years of service. Next meeting is April 24.

4. Report of the Committees

A. Support Services (Chief Eric Fors)

Chief Fors reported ETSB updated fire and police focus groups at the ETSB level and reported programming issues on the new radios. Discussed the April 1 outage that affected many of our interfaces including CAD and toning. Next meeting on May 1 will be postponed or rescheduled due to the DuPage Sheriff's go live membership date.

B. Police Operations (Chief Lauren Kaspar)

Chief Kaspar reported there were no updates in the mental health policy. Discussed the need for agencies to notify DU-COMM 72 hours prior to a new detail requiring more than regular surveillance to ensure DU-COMM has staffing to monitor the additional channels. All dispatchers have Command Central on their consoles to view the location of officers by their radio on a map. Discussed the Real Time Crime Center to be located in a central location at the DU-COMM facility. Next meeting is May 22.

C. Fire Operations (Chief Patrick Tanner)

Chief Tanner noted waiting on a timeline for portable radio distribution. Channel realignment will be discussed later in the agenda. Next meeting is April 18.

5. ETSB Report

A. Minutes February 14, 2024

- ETSB Director Zerwin spoke to the Support Services group about parade and festival season needing extra radios. Submit a ticket through Zendesk if you need to reserve extra radios for specific functions. They plan to have a surplus of 30-40 radios.
- Forms are due for the annual Accessories Policy review.

• Bartlett FPD • Bartlett PD • Bloomingtondale FPD • Burr Ridge PD • Carol Stream FPD • Carol Stream PD • Clarendon Hills FD • Clarendon Hills PD • Darien PD • Darien-Woodridge FPD • Downers Grove FD • Downers Grove PD • Elmhurst FD • Elmhurst PD • Glen Ellyn FC • Glen Ellyn PD • Glenside FPD • Hanover Park FD • Hanover Park PD • Hinsdale FD • Hinsdale PD • Lisle PD • Lisle-Woodridge FPD • Lombard FD • Lombard PD • Oak Brook FD • Oak Brook PD • Oakbrook Terrace FPD • Oakbrook Terrace PD • Roselle FD • Roselle PD • Villa Park FD • Villa Park PD • Warrenville FPD • Warrenville PD • West Chicago FPD • West Chicago PD • Wheaton FD • Wheaton PD • Willowbrook PD • Winfield FPD • Winfield PD • Woodridge PD • York Center FPD •

DU-COMM

- There is a recall on the APX Next XN fire mics that will be replaced by Motorola.
- Questions have been received about encryption. Police are about done with encryption level review. Looking at how the keys work with outside agencies coming in. Delayed also because the dispatch consoles need to be upgraded, which is about a 30-week lead time. HB4339 will impact encryption, asking for real time media access for the channels.
- Zendesk has been updated to request more specific data. Please email ETSB DD Theusch if you see an error.
- Command Central GPS only works on APX Next radios. This feature will be available on Fire APX Next XN or XE radios when they are deployed.
- The ETS Board meeting tomorrow will approve Axon to have archive data.
- Fire mobile radio data has been collected and a report will be shared when available. One problem with 8500 radios is at times if two mobiles are too close together there is radio interference. Motorola will demo features of both radios to aid in agency decisions by the end of April. Recommend agencies to set aside monetary resources for future radios, the radios have a ten-year life span. ETSB's Monthly report contains radio and firmware updates.

B. PAC Update

DDO Benjamin reported HB4339 is still at committee. The PAC reviewed a request from Northlake to have access to StarComm for Elmhurst and Bensenville.

6. Staff Reports

A. Directors Report

Director Robb reported the DuPage County Sheriff's Office is on track to join DU-COMM on 5/1. She thanked the Sheriff's Office for the assistance in the training process. Director Robb noted the Healthy Dispatcher met with staff and will provide a formalized report to share during the strategic planning process.

B. Operations/Training Report

DDO Benjamin recognized Training Coordinator Schretter for compiling resources on short notice and training staff. He thanked Megan Kupiszewski from the DPSO for her helpful liaison work. DDO Benjamin thanked everyone for their contributions to TC week. Training Coordinator Schretter stated TC staffing is at 72 (nine are in training) out of 89. We need background checks before starting the next classroom. DDO Benjamin thanked the departments for completing the background checks and stated we are moving through the rotation quickly. Please contact Training Coordinator Schretter at training@ducomm.org for agency new hires to tour DU-COMM.

C. Support Services Report

Acting Technical Services Manager Maplethorpe reported AT&T does not have a date for the new phone system. AT&T is waiting for IP Flex. New VESTA software was updated here. Weather sirens have completely been moved to DU-COMM's frequencies.

MIS Manager Klein noted siren automation is delayed because the Fulton server is delayed in manufacturing. They want to deliver a product that works. Configuration and testing will still be needed.

D. Human Resources Report

In packet.

E. Revenue Expenditure Report

In packet.

7. Old Business

A. Mental Health Legislation

Director Robb stated CESSA has been postponed. DuPage has a 24/7 988 center. She recommends contacting Kathy Carey Kathleen.Carey@dupagehealth.org for information to share with the community. The ability to have individuals talk to counselors instead of emergency services frees up resources. DU-COMM can't transfer calls to 988 because of legislation policy and procedures.

B. Channel Realignment

Director Robb reported April 12 is the end of the 30-day trial period. No issues or concerns were reported from the Chiefs. TC staff are concerned there has not been a major storm or event happen during this trial period. The trial alignment will continue until after the Fire Ops meeting on April 18.

C. School Safety-on hold

Director Robb stated the Regional Office of Education reached out to discuss District 87. A meeting will be scheduled, a great step to get everyone on the same page for school safety. Chief Bozik recapped in the past District 87 had a program notify administrators prior to police and fire. A legal question of what DU-COMM information is protected from sharing with the school.

D. DuPage County Sheriff's Office (DPSO)

Chief Bozik welcomed Chief Papa to the group. Chief Papa looks forward to a smooth transition. A DPSO welcome celebration is

scheduled for 5/1 at 7am. ETSB confirmed DU-COMM will receive calls for DPSO on 5/1, not ACDC.

8. New Business

A. Northwest Central Tornado Sirens

Acting Technical Services Manager Maplethorpe advised Northwest Central Dispatch sirens are having the same FCC licensing issues we encountered in the past. As DU-COMM is licensed on every channel for the 220 spectrum, Northwest Central Dispatch needs our agreement to use one of the frequencies. We suggest letting them use a channel farthest from the one we use and have Fulton test to verify there are no issues. If the trial goes well, they can proceed with their licensing. No formal vote is needed currently.

9. Other Business

DDO Benjamin asked for Police to double phrase radio traffic and wait to be called out before direction to help our new dispatchers. A reminder the Chiefs Strategic Planning meeting is scheduled for Tuesday, April 30 at 8am. We need input from Police and Fire about their needs.

10. Adjournment

At 1:43 Chief Sanborn made a motion to adjourn the meeting and Chief Madden seconded. Motion approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,

Kimberly Regalado

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