

# DU-COMM

## DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187  
(630) 260-7500 Main  
www.ducomm.org



### CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday, April 8, 2025 – 1:00 p.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Chief Schar called the meeting to order at 1:02 p.m.

#### 1. ROLL CALL / AGENCY:

Chief William Gabrenya	Bartlett FPD	BC Michael Pavlovic	Oak Brook FD
Chief Matthew Beyer	Bloomingtondale FPD	Chief Tim Smeltzer	Roselle FD
Chief Dave Godek	Clarendon Hills FD	DC Matt Coppock	Roselle FD
Chief Jim Lahanis	Darien-Woodridge FPD	Chief Bob Barreto	Roselle PD
DC Jamie Tunk	Darien-Woodridge FPD	DC Brandon Mitsuka	Villa Park FD
Chief Scott Spinazola	Downers Grove FD	AC Joe Levy	Warrenville FPD
DC Bob Kocolawski	Downers Grove FD	Chief Jeff Keefe	West Chicago FPD
Chief Richard Dufort	Elmhurst FD	DC Ric Ciszewski	West Chicago FPD
DC Steve Reynolds	Elmhurst FD	Chief Robert Brill	Wheaton FD
DC Kurt Vavra	Glen Ellyn PD	Chief P.J. Youker	Wheaton PD
Chief Rich Cassady	Glenside FPD	Chief Lauren Kaspar	Willowbrook PD
Chief Eric Fors	Hanover Park FD	Chief Steve Evans (Vice Chair)	Winfield FPD
DC Matt Riedel	Hanover Park PD	Chief Dave Schar (Chairman)	Winfield PD
Chief Keith Krestan	Lisle-Woodridge FPD	Chief Tom Stefanson	Woodridge PD
Chief Rick Sander	Lombard FD	Chief Rick Sanborn, Jr.	York Center FPD
DC George Hyland	Lombard FD		

ABSENT: Chief Geoffrey Pretkelis – Bartlett PD; Chief Marc Loftus – Burr Ridge PD; Chief Rob Schultz – Carol Stream FPD; Chief Don Cummings – Carol Stream PD; Chief Ed Leinweber– Clarendon Hills PD; Chief Greg Thomas – Darien PD; Chief Mike DeVries – Downers Grove PD; Chief Guy Papa – DuPage County Sheriff; Chief Michael McLean – Elmhurst PD; Chief Chris Clark – Glen Ellyn FD; Chief Jefferey Pindelski – Hinsdale FD; Chief Brian King – Hinsdale PD; DC Craig Gomorzak – Lisle PD; Chief Joe Grage – Lombard PD; Chief Brian Strockis – Oak Brook PD; Chief John Turkovich – Oakbrook Terrace FPD; Chief Casey Calvello – Oakbrook Terrace PD; Chief Michael Rivas – Villa Park PD; Chief Sam Bonilla – Warrenville PD; Chief Colin Fleury – West Chicago PD

DU-COMM STAFF: Executive Director Rob, Deputy Director Benjamin, Training Manager Schretter, QA Manager Miller, TS Manager Maplethorpe, MIS Manager Klein, Executive Secretary Regalado

#### 2. Approval of Minutes

A. February 11, 2025

Chief Keefe made a motion to approve February 11, 2025 minutes and Chief Stefanson seconded. Motion passed by unanimous voice vote.

#### 3. Executive Committee

A. March 26, 2025

Chief Evans reported

- Discussions centered on upcoming BOD elections.
- The next meeting is April 23<sup>rd</sup>.

#### 4. Report of the Committees

A. Support Services (Chief Robert Brill)

Chief Brill reported

- Successful siren test for siren automation server.
- Anticipate siren automation server going online by the end of month.
- Enhancement to help TCs know when sirens have been activated is in progress.
- Text to 9-1-1 went live.
- The upcoming May meeting will include discussion on lack of call processing times and dispatch via AVL.
- The next meeting is May 7<sup>th</sup>.

Bartlett FPD • Bartlett PD • Bloomingtondale FPD • Burr Ridge PD • Carol Stream FPD • Carol Stream PD • Clarendon Hills FD • Clarendon Hills PD • Darien PD • Darien-Woodridge FPD • Downers Grove FD • Downers Grove PD • DuPage County Sheriff • Elmhurst FD • Elmhurst PD • Glen Ellyn FC • Glen Ellyn PD • Glenside FPD • Hanover Park FD • Hanover Park PD • Hinsdale FD • Hinsdale PD • Lisle PD • Lisle-Woodridge FPD • Lombard FD • Lombard PD • Oak Brook FD • Oak Brook PD • Oakbrook Terrace FPD • Oakbrook Terrace PD • Roselle FD • Roselle PD • Villa Park FD • Villa Park PD • Warrenville FPD • Warrenville PD • West Chicago FPD • West Chicago PD • Wheaton FD • Wheaton PD • Willowbrook PD • Winfield FPD • Winfield PD • Woodridge PD • York Center FPD •

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## B. Police Operations (Chief Lauren Kaspar)

- No report.
- The next meeting is May 28<sup>th</sup>.

## C. Fire Operations (Chief Eric Fors)

Chief Fors reported

- Policies pushed to Fire Standardization for review.
- Discussions about box cards and severe weather sirens.
- The group supported moving to meeting every other month.
- Next meeting is April 17<sup>th</sup>.

## 5. ETSB Report

### A. ETSB

Chief Schar and Deputy Director Benjamin reported

- Administrative matters discussed.
- A letter is being formulated regarding add-ons to the system and associated costs.
- Discussion on cost structure for stand-alone products.
- Chief Clark appointed Vice Chair of the PAC.
- The meeting is scheduled for tomorrow Wednesday, April 9<sup>th</sup>.

### B. PAC Update

Deputy Director Benjamin reported

- Reviewed policies on outside agency access to DEDIRS radio system.
- Discussion on reciprocal agreements and scope of access.
- Discussion on how outside agencies would access channels for major events.
- ETSB policies need updates to align with DU-COMM operations.
- DU-COMM TCs do not have the ability to patch channels on their own, a supervisor does. ACDC TCs patch channels directly.

## 6. Staff Reports

### A. Directors Report

Director Robb reported

- Text to 9-1-1
  - Went live publicly.
  - Emphasis on "Call when you can, text if you can't".
  - DU-COMM's website is being updated with Text to 9-1-1 information.
  - PSA videos will be distributed for social media use.
  - A text 9-1-1 call from a 7-year-old was received regarding a domestic violence incident.
  - Text queue system addressed to manage text volume.
  - Text messages from the same number are merged into one window.
- AI software being explored.

### B. Operations/Training Report

Deputy Director Benjamin reported

- Radio console installation will begin at DU-COMM.
- AI software solutions being explored for real-time translation, quality assurance and training.
- Training this month covers Texting and Storms/siren activations.
- A classroom starts on April 28th with 2 TCs.

### C. Support Services Report

MIS Manager Klein reported

- The siren test on April 1st using the automation system was successful.
- The Center to be updated on siren status with a visual alert system.
- Speed of siren activation will be very fast.

### D. Human Resources Report

In packet.

### E. Revenue Expenditure Report

In packet.

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## 7. Old Business

### A. Mental Health Update – on hold

- Our new OM was the CESSA Rep at her previous dispatch center and will take on duties at DU-COMM.

### B. School Safety Update – on hold

- The Steering Committee for Indoor Mapping has been meeting regularly.

## 8. New Business

### A. STARCOM

TS Manager Maplethorpe reported

- DU-COMM radios do not support new police and fire AES encryption.
- DU-COMM requests to apply to be own user of STARCOM.
- This would allow DU-COMM Tech Services to program their own radios.
- OEM can key up on one radio and talk to everyone instantly.
- Airtime costs addressed and DU-COMM able to stay in budget.

Chief Fors made a motion to approve DU-COMM applying to be a STARCOM user and Chief Keefe seconded. Motion passed by unanimous voice vote.

## 9. Other Business

### A. TC Week Donation Appreciation

- Director Robb thanked the agencies for their donations and honoring the TCs. DU-COMM enjoys all of the K-9 visits.

## 10. Adjournment

At 1:31 Chief Keefe made a motion to adjourn the meeting and Chief Kaspar seconded. Motion approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,

*Kimberly Regalado*

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