

# DU-COMM

## DuPage Public Safety Communications

420 N. County Farm Road, Wheaton, IL 60187  
(630) 260-7500 Main  
www.ducomm.org



### CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday, November 5, 2024 – 1:00 p.m.

DU-COMM, 420 N. County Farm Road, Wheaton, IL

Chief Schar called the meeting to order at 1:00 p.m. – No Quorum

#### 1. ROLL CALL / AGENCY:

Chief Mike Korzen	Clarendon Hills FD	Chief Mark Bozik (Vice Chair)	Roselle FD
Chief Greg Thomas	Darien PD	Chief Bob Barreto	Roselle PD
Chief Jim Lahanis	Darien-Woodridge FPD	DC Brandon Mitsuka	Villa Park FD
DC Jamie Tunk	Darien-Woodridge FPD	DC Jeff Keefe	West Chicago FPD
Chief Richard Dufort	Elmhurst FD	Chief Lauren Kaspar	Willowbrook PD
Chief Chris Clark	Glen Ellyn FD	Chief Steve Evans	Winfield FD
DC Kurt Vavra	Glen Ellyn PD	Chief Dave Schar (Chairman)	Winfield PD
Chief Rich Cassady	Glenside FD	Chief Tom Stefanson	Woodridge PD
DC Dan Nicholson	Hanover Park FD	Chief Rick Sanborn, Jr.	York Center FPD
Chief Krestan	Lisle-Woodridge FPD	AC Tim Leidig	York Center FPD
DC George Hyland	Lombard FD		
Chief Kevin Fleege	Oak Brook FD		

ABSENT: Chief William Gabrenya – Bartlett FD; Chief Geoffrey Pretkelis – Bartlett PD; Chief Matthew Beyer – Bloomingdale FD; Chief Marc Loftus – Burr Ridge PD; Chief Rob Schultz – Carol Stream FD; Chief Don Cummings – Carol Stream PD; Chief Ed Leinweber – Clarendon Hills PD; Chief Scott Spinazola – Downers Grove FD; Chief Mike DeVries – Downers Grove PD; Chief Guy Papa – DuPage County Sheriff; Chief Michael McLean – Elmhurst PD; Chief Andy Johnson – Hanover Park PD; Chief Jefferey Pindelski – Hinsdale FD; Chief Brian King – Hinsdale PD; Interim Chief James Kruger – Lisle PD; Chief Tom Wirsing – Lombard PD; Chief Brian Strockis – Oak Brook PD; Chief John Turkovich – Oakbrook Terrace FD; Chief Casey Calvello – Oakbrook Terrace PD; Chief Michael Rivas – Villa Park PD; Chief Andy Dina – Warrenville FD; Chief Sam Bonilla – Warrenville PD; Chief Colin Fleury – West Chicago PD; Chief Robert Brill – Wheaton FD; Chief P.J. Youker – Wheaton PD

DU-COMM STAFF: Director Robb, DD Benjamin, Training Manager Schretter, MIS Manager Klein, Technical Services Manager Maplethorpe, Executive Secretary Regalado

GUESTS: ETSB Director Zerwin, ETSB IT DD Taormina

#### 2. Approval of Minutes

A. October 8, 2024

The meeting did not have a quorum. The minutes are tabled for the January 14, 2025 meeting.

#### 3. Executive Committee

A. October 16, 2024

Chief Schar reported

- The meeting was mainly updates and routine in nature.
- The next meeting is November 20<sup>th</sup>.

#### 4. Report of the Committees

A. Support Services (Chief Eric Fors)

- No report.
- The November 6<sup>th</sup> meeting is cancelled.
- The next meeting is December 4<sup>th</sup>.

B. Police Operations (Chief Lauren Kaspar)

- No report-an October meeting was not scheduled.
- The next meeting is November 27<sup>th</sup>.

C. Fire Operations (Chief Patrick Tanner)

Bartlett FPD • Bartlett PD • Bloomingdale FPD • Burr Ridge PD • Carol Stream FPD • Carol Stream PD • Clarendon Hills FD • Clarendon Hills PD • Darien PD • Darien-Woodridge FPD • Downers Grove FD • Downers Grove PD • DuPage County Sheriff • Elmhurst FD • Elmhurst PD • Glen Ellyn FC • Glen Ellyn PD • Glenside FPD • Hanover Park FD • Hanover Park PD • Hinsdale FD • Hinsdale PD • Lisle PD • Lisle-Woodridge FPD • Lombard FD • Lombard PD • Oak Brook FD • Oak Brook PD • Oakbrook Terrace FPD • Oakbrook Terrace PD • Roselle FD • Roselle PD • Villa Park FD • Villa Park PD • Warrenville FPD • Warrenville PD • West Chicago FPD • West Chicago PD • Wheaton FD • Wheaton PD • Willowbrook PD • Winfield FPD • Winfield PD • Woodridge PD • York Center FPD •

# DU-COMM

---

- No report.
- Next meeting is November 21<sup>st</sup>.

## 5. ETSB Report

### A. ETSB

ETSB Director Zerwin reported

- An after-action report draft on the Customer Premise Equipment (CPE) was distributed for review.
- A new format for the after-action report was used to track open tickets and their duration.
- Issues with the Addison phase and the DU-COMM phase were discussed, including ongoing issues with drop calls and other technical problems.
- Noted TS Manager Maplethorpe has done a good job in fixing issues.
- The busy signals experienced at DU-COMM during the Addison cutover were also discussed-expect AT&T to report on the issue soon.

ETSB IT DD Taormina noted

- The PURVIS issue reported was actually related to a Hexagon problem. Recommendations were made and are being monitored.

### B. PAC Update

DD Benjamin reported

- A contract with Motorola for the encryption project was recommended to the ETS Board for approval.

## 6. Staff Reports

### A. Directors Report

Director Robb reported

- Three OM positions have been filled; one candidate is an internal promotion.
- The Strategic Plan has a revised mission statement and values that will be shared for feedback.
- A memorial dedication was held for TC Monigold.
- The peer-to-peer support group is in the final stages of policy and procedure development. The group will also work with Chief Schar with the DuPage Peer Support Group.

### B. Operations/Training Report

DD Benjamin reported

- Deputy Director Benjamin's intermittent FMLA leave continues, with part-time and remote work.
- Emails will receive an autoreply, but efforts are being made to keep up with correspondence.

Training Manager Schretter reported

- Several trainees passed their evaluations.
- Current staffing 74 out of 99 TCs.

### C. Support Services Report

Technical Services Manager Maplethorpe reported

- The phone system cutover caused some difficulties with rerouted numbers.
- Channel realignment is still in progress.
- Motorola conducted a successful demo install of one of the AXS consoles. The new consoles are needed for encryption capabilities.

MIS Manager Klein reported

- The automated siren activation server was repaired and is in monitor mode.
- Network electronics are reaching the end of their life and will be replaced.
- The firewall replacement will be done over the next two weeks, with an email notification prior to the possible 15-minute outage.

### D. Human Resources Report

In packet.

### E. Revenue Expenditure Report

In packet.

## 7. Old Business

### A. Mental Health Update – on hold

- On hold, new information on Mental Health will be provided at the next meeting.

B. School Safety Update– on hold

- On hold, new information on School Safety will be provided at the next meeting.

8. New Business

A. Support Services Committee Chair

- Chief Fors -Hanover Park FD will be become the chair of the Fire Operations Subcommittee when Chief Tanner retires.
- Chief Brill - Wheaton FD volunteered to fill the open chair position on the Support Services Committee.
- There were no additional volunteers from the Chiefs Operations Committee meeting.

9. Other Business

- A. The December 10<sup>th</sup> Chiefs Operations meeting will be cancelled. The next meeting is scheduled for January 14, 2025.

10. Adjournment

Meeting adjourned at 1:22 p.m.

Respectfully submitted,

*Kimberly Regalado*

Kimberly Regalado